

2024 Effective Utility Management (EUM) Panel Discussions

Presented by the VWEA | VA AWWA Utility Management Committee
EUM Focus Area Team

The VWEA / VA AWWA Utility Management Committee invites you to join us virtually to hear from utility leaders and other practitioners engaged in work related to the ten attributes of Effective Utility Management. Each panel discussion focuses on examples and practices relevant to two of the attributes of EUM. The kickoff session on February 28th will feature national EUM expert Jim Ginley providing an overview of EUM and the current state of practice.

When

Wednesdays in Late Feb & March
Feb 28th & March 6th, 13th, 20th, 27th
12:00 PM – 1:30 PM (February 28)
12:00 PM – 1:00 PM (all other sessions)

Cost

\$25 / session VWEA | VA AWWA members
\$75/ all five sessions VWEA | VA AWWA members
\$35 / session non-members
\$125 / all five sessions non-members

Continuing Education

Up to **10.5 hours** available!

Professional Engineers: 0.5-hour for each speaker

Water Operators: 0.5-hour for each speaker; 0.5-hour Utility Management credits for speakers with an asterisk(*) in the program

Wastewater Operators: 0.5-hour for each speaker; 0.5-hour Utility Management credits for each speaker

Register Online

https://www.vwea.org/events/event_list.asp

Questions?

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Webinar Series Program

Wednesdays in Late Feb.
and March 2024

Employee Leadership & Development/Customer Satisfaction

Date	February 28, 2024
Time	NOON – 1:30PM
Keynote Speaker	*Jim Ginley, Utility Management Consultant, Jim Ginley Consulting LLC
Panelists	*Kim Schenk, Organizational Learning and Talent Development Division Manager, Henrico County *Susan Miller, Public Affairs Officer and Manager of Public Affairs, Fairfax Water
Moderator	Jen Cobb, Newport News Waterworks

Infrastructure Strategy & Performance/Product Quality

Date	March 6, 2024
Time	NOON – 1:00PM
Panelists	*Chris Basford, Senior Engineer, Newport News Dave Tungate, Operations Director, Rivanna Water & Sewer Authority
Moderator	Aditya Ramamurthy, Kennedy/Jenks Consultants

Financial Viability/Stakeholder Understanding & Support

Date	March 13, 2024
Time	NOON – 1:00PM
Panelists	*Cole Fazenbaker, Management & Budget Officer, Town of Leesburg *Leila Rice, Director of Communications, Hampton Roads Sanitation District
Moderator	Mike Maker, NewGen Strategies and Solutions

Operational Optimization/Water Resource Sustainability

Date	March 20, 2024
Time	NOON – 1:00PM
Panelists	Andy Krapf, Chair of Technology Services Committee, Loudoun Water Jamie Morris, Water Production Manager, Western Virginia Water Authority
Moderator	Ryan Nagel, Hazen and Sawyer

Enterprise Resiliency/Community Sustainability

Date	March 27, 2024
Time	NOON – 1:00PM
Panelists	David Jurgens, Director of Public Utilities, City of Chesapeake Sarah Baumgardner, Director Public Relations, Western Virginia Water
Moderator	Mike Matichich, Jacobs